

WARRANTY POLICY

**APPLICABLE
FOR MODULE TYPES:**

ALP185W
ALP190W
ALP195W
ALP200W
ALP205W
ALP210W
ALP215W
ALP220W
ALP225W
ALP230W
ALP235W
ALP240W
ALP245W
ALP250W
ALP255W
ALP260W
ALP265W

*For any further information and / or clarification
please contact us at following address :*



ALPEX EXPORTS PVT.LTD.

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ISO 9001:2008 CERTIFIED COMPANY



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**ALPEX EXPORTS PVT. LTD. WARRANTY
FOR PHOTOVOLTAIC MODULES [“Solar Panels”]
 (“Limited Warranty”)**

1. Limited Product Warranty . 60 Months Repair, Replacement or Refund Remedy

ALPEX EXPORTS PVT. LTD. [hereinafter referred as “Alpex Solar”] warrants its Solar Panels to be free from defects in materials and workmanship under normal, application, installation, use and service conditions for a period of 60 months from the date of sale to the original Customer.

Alpex Solar will, at its sole option, either repair or replace any Photovoltaic Module that Alpex Solar determines to be defective under the terms of this Limited Warranty or refund the purchase price paid by Purchase Price. The repair, replacement or refund remedy shall be the sole and exclusive remedy provided under this Limited Warranty and shall not extend beyond the 60 months period set forth herein. This Limited Warranty does not warrant any specific power output, which shall be exclusively covered under Section 2 hereinafter (Limited Minimum Pmax Warranty).

2. Limited Minimum Pmax Warranty and Limited Remedy

A. “Minimum Pmax” is the minimum power in peak watts that a Photovoltaic Module generates as stated on the module rating label. “Standard Test Conditions” are as follows: [a] light spectrum of AM 1.5, [b] an irradiation of 1,000 Watts per square meter and [c] a cell temperature of 25 degrees Centigrade.

B. 10 years Limited Power Output Warranty

Alpex Solar additionally warrants for the Solar Panels that:

If, within 10 years from the date of sale to the original Customer, any Photovoltaic Module exhibits a power output less than 90% of the minimum Pmax at Standard Test Conditions as specified on the manufacturer’s Product Information Label affixed to each Photovoltaic Module, provided that such loss in power is determined by Alpex Solar(at its sole and absolute discretion) to be due to defects in material or workmanship during manufacturing and not due to faulty installation, Alpex Solar will at its sole option replace such loss in power by either providing additional Module to the Customer to make up such loss in power, or by repairing or replacing the defective Module.

C. 25 years Limited Power Output Warranty

For the Solar Panels, Alpex Solar further warrants that:



If, within a period of 25 years from date of sale to the original Customer, any Photovoltaic Module exhibits a power output less than 80% of the minimum Pmax at Standard Test Conditions, provided that such loss in power is determined by Alpex Solar(at its sole and absolute discretion) to be due to defects in material or workmanship during manufacturing and not due to faulty installation, Alpex Solar will at its sole option replace such loss in power by either providing additional Module to the Customer to make up such loss in power, or by repairing or replacing the defective Module.

These remedies set forth in this Section 2 are the sole and exclusive remedies provided under the Limited minimum Pmax Warranty.

3. Exclusions and limitations

- A. Warranty claims must be filed within the applicable Warranty period, without exception.
- B. These Limited Warranties do not cover any transportation costs for return of the Solar Panels or for reshipment of any repaired or replaced Solar Panels or cost associated with installation, removal or reinstallation of the Solar Panels.
- C. These Limited Warranties do not apply to normal wear and tear, to the natural effects of exposure to weather conditions over time, or to Solar Panels which in Alpex Solar’s sole judgment have been subjected to: Misuse, abuse, neglect, vandalism or accident; alteration, improper installation or application that does not strictly follow the manufacturer’s instructions; repair or modifications that do not strictly follow the manufacturer’s instructions; or power failure, electrical spikes or surges, lighting, flood, fire, accidental breakage or other events outside AlpexSolar’s control.
- D. Warranty claims will not be honored if the serial numbers of the Solar Panels have been altered, removed or made illegible.

4. Obtaining Warranty Service

- A. An immediate notification shall be filed directly to AlpexSolar. Together with the notification, the customer should provide a description of the claim, the corresponding module serial number, and the proof of purchase such a commercial invoice.
- B. The return of any PV Module will not be accepted unless prior written authorization has been given by AlpexSolar.



- C. Any replaced Modules shall become the property of AlpexSolar. Alpex Solar have the right to deliver another type of PV Module (different in size, color, shape and/or power) in case of production has been discontinued at the time of the claim. The repair or replacement of the PV Module or the delivery with additional PV Module shall not extend the original terms of the “Limited Product Warranty” and the “Limited Minimum Pmax Warranty and Limited Remedy.”
- D. This warranty is transferable when the product remains installed in the original location

5. Limitation of Warranty and Liability

THE LIMITED WARRANTIES SET FORTH HEREIN ARE EXPRESSLY IN LIEU OF AND EXCLUDE ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR PARTICULAR PURPOSE, USE, OR APPLICATION, AND ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF ALPEX SOLAR. ALPEX SOLAR SHALL HAVE NO RESPONSIBILITY OR LIABILITY WHATSOEVER FOR DAMAGE OR INJURY TO PERSONS OR PROPERTY, OR FOR OTHER LOSS OR INJURY RESULTING FROM ANY CAUSE WHATSOEVER ARISING OUT OF OR RELATED TO THE PRODUCT, INCLUDING, WITHOUT LIMITATION, ANY DEFECTS IN THE MODULE, OR FROM USE OR INSTALLATION. UNDER NO CIRCUMSTANCES SHALL ALPEX SOLAR BE LIABLE TO VAR OR ANY THIRD PARTY FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, HOWSOEVER CAUSED. LOSS OF USE, LOSS OF PROFITS, LOSS OF PRODUCTION, LOSS OF REVENUES ARE THERE-FORE SPECIFICALLY AND WITHOUT LIMITATION EXCLUDED.

ALPEX SOLAR’S AGGREGATE LIABILITY, IF ANY, IN DAMAGES OR OTHERWISE, SHALL NOT EXCEED THE INVOICE VALUE AS PAID BY THE PURCHASE PRICE FOR THE PHOTOVOLTAIC MODULE WHICH IS THE SUBJECT OF CLAIM OR DISPUTE.

SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OF DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

6. Validity

This Limited Warranty shall be valid from April.1st, 2009 and shall apply to all PV Module sold to a Customer on or after this date. This Limited Warranty shall be valid until a new revision is issued by Alpex Solar.